

Privacy Policy

At Denykem Ltd, we're committed to protecting and respecting your privacy.

This Policy explains when and why we collect personal information about people who visit our website, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our website, you're agreeing to be bound by this Policy.

Any questions regarding this Policy and our privacy practices should be sent by email to sales@denykem or by writing to Denykem Ltd, Unit 1, Wakefield Rd, Ossett, *West Yorkshire, WF5 9JA*. Alternatively, you can call us on **01924 280188**.

Who are we?

Denykem is a Limited Company (01114861) Our Registered Address is Denykem Limited, *67 Station Road, Ossett, West Yorkshire, WF5 8AY*.

How do we collect information from you?

We obtain information about you when you use our website or call us or when you contact us about our products and services.

What type of information is collected from you?

The personal information we collect might include your Company Name, name, address, email address, IP address, and information regarding what pages are accessed and when.

How is your information used?

We will store any information you actively submit to us and use it to communicate with you by phone or email. This could be marketing information relevant to your business or an email to a customer relating to our services provided to you.

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our statutory obligations (for example paying and reclaiming VAT and Tax information). We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

Please be reassured that we will not release your information to outside third parties unless you have requested us to do so, or we are required to do so by law, for example, by a court order or for the purposes of prevention of fraud or other crime.

Your choices:

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct marketing communications from us please let us know by email to sales@denykem.co.uk or by writing to Denykem Ltd, Unit 1, Wakefield Rd, Ossett, West Yorkshire, WF5 9JA. Alternatively, you can call us on 01924 280188.

You have the right to ask for a copy of the information Denykem Ltd holds about you.

Security precautions in place to protect the loss, misuse or alteration of your information
When you give us personal information, we take steps to ensure that it's treated securely.

Once we receive your information, we make our best effort to ensure its security on our systems.

Use of 'cookies'

Like many other websites, the Denykem website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. For example, we use cookies to store your country preference. This helps us to improve our website and deliver a better more personalised service.

It is possible to switch off cookies by setting your browser preferences. Turning cookies off may result in a loss of functionality when using our website.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website. In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

16 or Under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Transferring your information outside of Europe

As part of the services offered to you through this website, the information which you provide to us may be transferred to countries outside the European Union ("EU"). By way of example, this may happen if any of our servers are from time to time located in a country outside of the EU. These countries may not have similar data protection laws to the UK. By submitting your personal data, you're agreeing to this transfer, storing or processing. If we transfer your information outside of the EU in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this Policy.

If you use our services while you are outside the EU, your information may be transferred outside the EU in order to provide you with those services.

Review of this Policy

We keep this Policy under regular review. This Policy was last updated in August 2018.